

CSNPC Contract report

June - July 2026



Street Scene

As is standard the street scene teams have been busy over this period, with the ongoing good weather we are seeing up increase in litter mainly in the open spaces. We are still encountering household waste being stuffed in bins along Goreshill High Street, and the issues with waste being dumped behind the old co-op persists. On the 15th of June the ops Manager and I met up with SBC representatives to discuss the problem and look for a resolution, nothing has been sorted as yet, my teams are often approached by members of the public who complain about the smell and how unsightly it is. We are spending far too much time clearing this area.

We have received a few requests to clear graffiti from bins, I have asked the teams to report back which bins had been tagged so we know where to direct the resource. I tasked my supervisor with clearing when he is out and about checking on the teams and carrying out play area inspections, unfortunately he fractured his ankle so he has been out of work for a few weeks, due to this we haven't cleared as many as I would have like, to date we have cleaned bins along Ferndale Recreation ground and one at Mannington, after I finish writing this report I will be going around Penhill identifying and cleaning, the sparkle team will assist over the coming weeks.

The Sparkle Team have been busy over the period carrying cleansing and small GM jobs, as is standard the spend time each morning clearing the High St's (Gorsehill and Rodbourne) after these are completed they move on to ad-hoc works, these past few weeks they have cleared the bottom of Redcliffe St, cut back and tidied up the shrubs along the top of Edinburgh St Rec, carried out a containment prunes along the alley Broadway to Harbour Close and along Kembrey St they have also cut back the shrubs at the crossing point to Nova Herod. Over the coming weeks I will have them targeting hedges which are encroaching on to footpaths and another round of epicormic growth removal.

The weights taken in to the tip through this period are as follows, general waste **13,820kg**, green waste **2,840kg**



Grounds Maintenance

This has been another difficult period on grounds, minor issues with machinery and staffing problems and of course the extreme heat. As I am writing this report, we are out on cut 5 I envisage the turnaround on the cut to be quick as there is no growth on the grass, just weed and seed heads. We are in a similar position as last year now so there is a chance we could free up resource on to other duties as after this cut there is a high chance that strimming will not be required for a period, but this will need to be assessed and cleared with the Ops Manager.

The hot weather over this period has been a real struggle for the staff and the machines, during the heat wave at the end of June we had to amend the working hours (finish earlier) and ensure that the guys took extra breaks and kept themselves hydrated. We accrued the hours, and the guys have been making them up on Fridays. In total 6 hours were owed and to date we have worked 4 with the remaining 2 being caught up Friday the 17th of July. As mentioned above we have had a few minor issues with the cutting machines, these have been simple fixes and not off the road for more than a day at a time. But again, due to the heat we have had to slow down when cutting as overheating was becoming a problem. The combination of the above issues has meant that we didn't get through cut 4 as fast as I would have liked. Its pleasing to see that the flower tubs are doing well, we have been watering these 3 times a week, they are really starting to bloom now and are looking fantastic. We have also been busy watering the new trees planted through last winter, some are struggling a bit, and a few have been vandalised but in the main they are doing well. The watering program will continue through the summer months.



Health & Safety

We had one lost time injury this period, the grounds team leader rolled his ankle when getting out of the van at Seven fields, he was out of work for 3 days due to this. This was reported to the Ops Manager. As mentioned above the red weather warning late June was a big concern for us, the company put measures in place to ensure no staff were put at risk, our street scene teams had the option of starting earlier so that they could get their works done before it got too hot, this was not an option for the GM staff as they use powered machinery and we are not permitted to make noise

at 06.00am, so the finishing earlier and banking hours option was taken. While we didn't move a s quick through the cut as I would have liked I'm please to report that we didn't have any heat related absences.

As is standard my supervisor and I carry out onsite safety/quality audits each week, through this period (15 June to 14th of July) we carried out 8 We also encourage our teams to report near miss/hazard observations through this period we have submitted 25 reports and I'm pleased to report that in our region we are (still) top of the league table, this is really good considering the size of our contract and number of colleagues. We will continue with this active reporting / monitoring in line with our 'Work Safe, Home Safe' company mantra.

Staffing

Staffing levels have remained static, we still have one colleague on long term sick, and my supervisor has been out of office for a few weeks due to an injury outside of work. He is due back on the 24th, I have been supported by Chris from Trowbridge through this period.

As is normal for this time of year we have staff taking annual leave, this is being managed so we don't have too many people off at the same time

Upcoming works

Now the weather has cooled we can push through the grass cutting and make up some lost time, this is going to be my main focus over the next few weeks. We are starting to receive requests for hedge cutting as mentioned before we are limited as to what we can do, but anything H&S related will be assessed and dealt with accordingly.

We don't have any major works on the horizon for this month so will be pushing on with the day to day works.