

CSNPC Contract report

February – March 2026

Street Scene

As is normal the street scene teams have been working hard to service bins and carry out litter picking duties across the contract, as always, it's an uphill battle keeping up with the litter and as such we have had to deploy some of the grounds team to assist with problematic areas. A good example of this would be Inglesham Road and adjoining roads, we carried out litter picking and small fly tip removals from this area through January as per previous report. Around mid-February we returned, and it was back in a similar state! The ongoing issues with household waste being left on the footpaths along Gorsehill High St persist, we are taping them up and through the Ops Manager advising the Enforcement team of the locations, I'm of the understanding that a fine has been issued on the back of one of these investigations?

Unfortunately, due to diary clashes the Ops Manager and I could not complete all ward walks, I'm sure we will plan in for March and visit all, I find these useful as we identify areas which require attention and check on works completed. We did carry out inspections in Moredon and Rodbourne apart from a few areas which had litter the main issues identified were for the GM teams to action.

We did have serious incident on the 17th of Feb where one of my team was assaulted while carrying out duties along Gorsehill high St. As the team were carrying out litter picking and emptying bins an individual approached one of the team from behind grabbed his shoulder and turned him round and told him that he was going to kill him while making a gun sign with his hand, while this was quite alarming no injury was caused, all has been reported to the Police and internally.

Fly tipping – rear of Clive Parade and Great Western Way



The weights taken into the tip this month are as follows, general waste **16,560kg**, green waste **6,980kg**, inflated weights due to Redlynch Close clearance works.

Grounds Maintenance

The grounds teams have been super busy through this period; we completed the tree and whip planting early February and then moved back on the shrubs and hedges for the final push. I'm pleased to report that all mapped shrubs and hedges have been completed, we also had time to revisit areas which had received a trim through Summer last year. As planned the tractor and flail was back on contract to finish off outstanding hedge works, one area he had to complete was the hedge along The Street (Moredon) we was not able to complete all with the flail due to parked cars, we attempted over a few days but was unsuccessful, the final bit had to be complete by hand. On the 19th of Feb the Ops Manager and I carried out a ward walk around Moredon and Rodbourne, it was noted on these walks that a few footpaths needed attention (rear on Montrose Close and Barnfield Close to Mannington Park) Both of these areas had issues with litter, weeds and scrub overgrowth. We completed works on the Barnfield Close footpath the following day, Montrose Close was completed the following Monday. Due to diary clashes these were the only ward walks completed through February.

Barnfield close



Montrose Close



As councillors are most likely aware there have been ongoing discussions between the Parish, Pinnacle FM and SBC regarding the adoption of a few areas within the Nightingale Rise Estate (Moredon) I believe this has been put to bed now and as a result we were asked to complete works on the Beech hedge and shrubs at the bottom of Nightingale Rise (bring them in to spec) The shrubs were pruned and the hedge reduced in height, these along with a few grass panels are now on contract for ongoing maintenance.

Nightingale Rise



For the past week the grounds teams have been clearing the back land site at Redlynch Close (Penhill) this is proving to be quite a job! No GM works have happened in this area for over 10 years, so a considerable amount of overgrowth (mainly brambles) and an obscene amount of fly tipping has been removed, at the time of writing this report we are close to the end. To date we have taken 9,120kg of waste out of this area (1,600kg green and 7,520kg of fly tipping) We have received a few positive comments from residents, we have been asked what the plan is for this area going forward?



We are now in the process of gearing up for grass cutting, I am planning on starting the 1st cut on the 16th of March, the ride on mowers are returning from winter service with just the batwing to return, I am hopeful that the batwing will be back week commencing 16/03 there was a hold up on this due to parts not being in the country (Toro machine and parts come from America) As soon as this is back it will be out on the rec spaces (where we can) We have posted vacancies for seasonal staff on indeed and have one guy returning from last season (this is good news as he knows the route and round)

Health & Safety

February was good month from a H&S point of view, we carried out refresher training for all staff, reviewed and updated all Risk Assessments. At end the month we were visited by the regional SHEQ manager for a depot audit and this past week our training records have been audited. I'm pleased to report that bar a few minor actions on the depot audit we were issued with a clean bill of health.

Near miss reports for this period are currently sat at 39 and we have completed 36 onsite safety/quality audits, these stats are much improved on previous months.