

Youth Work Key Performance Indicators

ANNUALLY April 2025–March 2026

These Key Point Indicators (KPIs) have been created using the National Youth Agency's youth work curriculum; this is the framework most commonly used to support and develop youth work across the UK.

The long-term aim of our positive youth work interactions with young people, whether it be drop-in or a focused activity-based session, is to support a decrease in crime rates, increase young peoples' contribution to their local community and empower them to have a voice to improve their futures.

KPI 1: Creativity and Fun

KPI number	Reporting Frequency	Objective	Key Performance Indicator	Measure of Progress
1	Monthly to C&W Committee	Provide sessions where children and young people (CYP) can meet their friends, socialise and take participate in a range of activities.	The number of CYP attending the sessions. Accessing partnership working to ensure a variety of sessions can be provided.	Registering the CYP attending the sessions. Photographic evidence of the CYP taking part in the activities.
2	Quarterly to C&W Committee	Support CYP to access activities where they can question and explore issues from a different perspective.	Accessing partnership working to ensure a range of sessions can be provided. Completing an end of session form.	Evaluation of the session completed on the end of session form.
3	6 Monthly to C&W Committee	Support young people to create and deliver their own recreational activities, for others.	Young people to lead up to 4 activities, during youth sessions, throughout the year.	Photographic evidence of the CYP taking part in the activities. Feedback from the young person leading the session.

KPI 2: Identity and Belonging

KPI number	Reporting Frequency	Objective	Key Performance Indicator	Measure of Progress
1	Monthly to C&W Committee	Create safe spaces and opportunities for CYP to explore their identities, where objectionable behaviours and views are safely challenged.	Safely challenge any inappropriate behaviour/language, when required. Adding any safeguarding and wellbeing concerns to the end of session form.	A reduction of objectionable behaviour and language being used during youth sessions, which can be evidenced via the end of session form.
2	Quarterly to C&W Committee	Provide 20 hours per week of youth sessions, which will provide opportunities to take part in sports, arts and music-based activities.	The number of CYP attending the sessions. The amount of CYP that are actively taking part in activities.	Registering the CYP attending the sessions. Photographic evidence of the CYP taking part in the activities.
3	Quarterly to C&W Committee	Regular inclusive sessions, for children and young people with disabilities and additional needs, to access activities in a safe space.	The number of CYP attending the sessions. The amount of CYP that are actively taking part in activities.	Registering the CYP attending the sessions. Photographic evidence of the CYP taking part in the activities.
4	6 Monthly to C&W Committee	Offer sessions that enable CYP to discover personal values, principles and preferences, whilst valuing others' differences.	Provide up to 5 sessions, throughout the year, exploring alternative beliefs and principles.	Registering the CYP attending the sessions. Photographic evidence of the CYP taking part in the activities.

KPI 3: Health and Wellbeing

KPI number	Reporting Frequency	Objective	Key Performance Indicator	Measure of Progress
1	Monthly to C&W Committee	Provide a variety of youth sessions, which will present opportunities to take part in arts, music and other activities known to support improved mental health and wellbeing.	The number of CYP attending the sessions. The amount of CYP that are actively taking part in activities.	Registering the CYP attending the sessions. Photographic evidence of the CYP taking part in the activities.
2	Quarterly to C&W Committee	Regular sport-themed, sessions, which will promote good health and physical wellbeing.	The number of CYP attending the sessions. The amount of CYP that are actively taking part in activities.	Registering the CYP attending the sessions. Photographic evidence of the CYP taking part in the activities.
3	6 Monthly to C&W Committee	Provide appropriate and accurate information and guidance, with regards to health and wellbeing.	Accessing partnership working to ensure a range of sessions can be provided. Provide up to 4 partnership specific sessions, around the theme of health and wellbeing.	Evaluation of the session, completed on the end of session form. Registering the CYP attending the sessions. Photographic evidence of the CYP taking part in the activities.

KPI 4: Skills Development

KPI number	Reporting Frequency	Objective	Key Performance Indicator	Measure of Progress
1	Monthly to C&W Committee	Work with up to 5 disengaged young people as part of the Cooking Programme, alongside Wiltshire Police.	Accessing partnership working to provide regular cooking sessions. Positive relationship-building between CYP and Police. CYP exploring a range of foods, which are possibly new to them.	Recording the attendance. Photographic evidence of the CYP taking part in the activities. CYP recreating the recipes in their own time, which will be evidenced via an evaluation form at the end of the programme.
2	Quarterly to C&W Committee	Provide opportunities and support to CYP, for them to demonstrate their learnt skills to a new cohort of CYP.	A CYP led skill-based activity. to be provided up to 4 times a year.	Photographic evidence of the CYP taking part in the activities. Evaluation of the session completed on the end of session form or end of programme evaluation.
3	6 Monthly to C&W Committee	Offer work experience and volunteering opportunities to young people, within the youth work sector.	Providing up to 10 volunteer and/or work experience positions, throughout the year.	Feedback from the young person and the educational provision. Receiving continued referrals from educational provisions.

KPI 5: Healthy Relationships

KPI number	Reporting Frequency	Objective	Key Performance Indicator	Measure of Progress/Target
1	Quarterly Monthly to C&W Committee	Provide trusted and safe communication between staff and CYP, modelling positive and respectful relationships.	Safely challenge any inappropriate behaviour/language, when required. Adding any safeguarding and wellbeing concerns to the end of session form.	A reduction of objectionable behaviour and language being used during youth sessions, which can be evidenced via the end of session form.
2	6 Monthly to C&W Committee	Explore the differences between healthy and unhealthy relationships during youth sessions.	The number of CYP attending the sessions. Accessing partnership working to ensure a range of sessions can be provided. Provide up to 4 sessions around the theme of healthy and unhealthy relationships, throughout the year.	Evaluation of the session, completed on the end of session form. Registering the CYP attending the sessions. Photographic evidence of the CYP taking part in the activities.
3	6 Monthly to C&W Committee	Support CYP to understand and negotiate the difference between the online and offline world, and how to keep themselves safe online.	The number of CYP attending the sessions. Accessing partnership working to provide up to 3 sessions around the theme of online safety, throughout the year.	Evaluation of the session, completed on the end of session form. Registering the CYP attending the sessions. Photographic evidence of the CYP taking part in the activities.

